CORPORATE RISK REGISTER – MARCH 2018 Councillor Mordue Cabinet Member for Resources, Governance and Compliance

1 Purpose

1.1 To report to Cabinet on the updated Corporate Risk Register.

2 Recommendations/for decision

2.1 To consider and note the Corporate Risk Register and identify any issues for further consideration.

3 Corporate Risk Register – Supporting information

- 3.1 The Corporate Risk Register provides evidence of a risk aware and risk managed organisation, and records and considers the significant risks it is believed exist that might hinder, or indeed prevent, the Council from delivering its statutory duties or core objectives.
- 3.2 The Register reflects the risks that are on the current radar for Strategic Board. Some of them are not dissimilar to those faced across other local authorities.
- 3.3 The Audit Committee has a role to monitor the effectiveness of risk management and internal control across the Council and as part of discharging this role it regularly reviews the Corporate Risk Register.
- 3.4 The risk register is reviewed regularly by Strategic Board and reported to the Audit Committee. Additionally, it is now reported twice yearly to Cabinet for review to help inform the budget setting and monitoring process.

4 Reasons for Recommendation

4.1 To allow members of the Cabinet to review the Corporate Risk Register.

5 Resource implications

5.1 None.

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Background Documents None

Corporate Risk Register Update

The Corporate Risk Register (CRR) shows the key risks to the Council and the actions that are being taken to respond to these risks. The CRR is reviewed on a regular basis by Strategic Board and was last updated on 7 February 2018.

The CRR is regularly reported to Audit Committee and since the last meeting in January 2018, one new risk has been added (#4) two risks have increased from Moderate to High. The changes are summarised below:

Risk Ref	Change	Comment
4) Portfolio of commercial (profit	New	Risk reflects need for continuing focus on income
generating/cost recovery) activities and	(Moderate)	generation to achieve a sustainable Council.
opportunities fails to produce the		
return on investment needed to		
support a sustainable Council.		
2) Organisational culture does not	Increased	Recognised that staff morale (existing and new)
enable the strategy (Connected Vision,	$M \rightarrow H$	may have deteriorated in recent months and the
Connected Knowledge & commercial		need for increased communication from Directors
targets). Behaviour framework and		on vision and direction of the new organisation.
Values are not embedded.		Post behavioural assessments, work is needed to
		embed desired behaviours into cultural norm.
15) Failure to manage a major	Increased	Significant performance issues with Street
partnership or a significant council	$M \rightarrow H$	Cleaning contractor. Contractor is working on
contractor.		improvement plan and being closely monitored.

Note on impact of Brexit – Management continue to considered the risks arising following the Brexit decision. At this stage there is too much uncertainty about the specific implications on the strategic objectives and day to day operations of the Council to put anything meaningful on the CRR.

There are **21 risks** on the corporate risk register. The residual risk rating is summarised as follows:

	Residual F	Risk Rating	
Low risk	Moderate risk	High Risk	Extreme risk
2	9	9	0
16) Fraud, corruption, malpractice by internal or external threats.	4) Portfolio of commercial (profit generating/cost recovery) activities and opportunities fails to produce the return on investment needed.	1) Fail to achieve the Medium Term Financial Plan. Annual sector budgets are not delivered. 2) Organisational sulture does not	
17) Equalities is not considered in	6) Council owned or partly owned companies (VC, AVE & AVB) fail to	2) Organisational culture does not enable the strategy.	
decisions resulting in Judicial Review and other litigation.	achieve the Council's objectives. Inadequate governance arrangements.	3) Failure to deliver the Connected Knowledge Strategy and achieve the Council's Digital objectives.	
	8) Fail to manage and deliver major capital projects - Waterside North, Pembroke Road.	7) Waste Transformation Project fails to deliver commercial, customer, H&S, Environmental objectives.	
	10) Fail to deliver a sound Vale of Aylesbury Local Plan.11) Health & Safety - Non-compliance	9) Fail to recruit Technical Professional Specialists (Planning, IT, Property). Reliance on use of consultants / agency and not effectively managed.	
	with Fire and Health and Safety legislation.	12) Fail to plan for a major or large scale incident. Risk to safety of public & staff.	
	14) Safeguarding arrangements, internal policies and processes are not adequate to address concerns about /protect vulnerable adults & children.	Business interruption affecting the Council's resources and its ability to deliver critical services.	
	18) Failure to manage and deliver the requirements of the SLA for HS2.	13) Information Governance - A significant data breach, Inappropriate access, corruption or loss of data	
	20) Failure to effectively engage with members and the community around the Council's vision and strategy.	15) Failure to manage a major partnership (e.g. LEAP, Enterprise Zones) or a significant council contractor.	
	21) Failure to respond to new legislation on Homelessness Duty, enforceable from 1 April 2018. Inability to recruit and train staff in complex new legislation.	19) Modernising Local Government agenda: i) fails to achieve an outcome that addresses community needs ii) disruption to service delivery due to resource detraction from day-job and ongoing uncertainty	

Notes:

- 5)Fail to deliver the Property Investment Strategy and achieve planned return on investment has not yet been fully assessed and rated.
- Impact of Brexit We continue to assess the potential risks arising following the Brexit decision. At this stage
 there is too much uncertainty about the specific implications on the strategic objectives and day to day
 operations of the Council to put anything meaningful on the CRR.

Risk Matrix

Impact	5	Catastrophic	5	10	15	20	25			
	4	Major	4	8	12	16	20			
	3	Moderate	3	6	9	12	15			
	2	Minor	2	4	6	8	10			
	1	Negligible	1	2	3	4	5			
				Unlikely	Possible	Likely	Very Likely			
Score			1	1 2 3 4						
			Likelihood							

1-3	Low Risk	Acceptable risk; No further action or additional controls are required; Risk at this level should be monitored and reassessed at appropriate intervals
4 - 6	Moderate Risk	A risk at this level may be acceptable; If not acceptable, existing controls should be monitored or adjusted; No further action or additional controls are required.
8 – 12	High Risk	Not normally acceptable; Efforts should be made to reduce the risk, provided this is not disproportionate; Determine the need for improved control measures.
15 - 25	Extreme Risk	Unacceptable; Immediate action must be taken to manage the risk; A number of control measures may be required.

Risk Ratings - Impact

Score	Descriptor	Compliance	Finance	Health and safety	Internal Control	Political	Reputational	Staffing & Culture
1	Negligible	No or minimal impact or breach of guidance/ statutory duty	Small loss risk of claim remote	Minor injury; Cuts, bruises, etc.; Unlikely to result in sick leave	Control is in place with strong evidence to support	Parties work positively together with occasional differences; Members & executive work co-operatively	Rumours; Potential for public concern	Short-term low staffing level that temporarily reduces service quality (<1 day)
2	Minor	Breach of statutory legislation; Reduced performance rating from external/internal inspector	Loss of 0.1-0.25 per cent of budget; Claim less than £20k	Moderate injuries; Likely to result in 1-7 days sick leave	Control in place with tentative evidence	Parties have minor differences of opinion on key policies; Members and executive have minor issues	Local media coverage short term reduction in public confidence; Elements of public expectation not met	Low staffing level that reduces the service quality
3	Moderate	Single breach in statutory duty; Challenging external or internal recommendations or improvement notice	Loss of 0.25-0.5 per cent of budget; Claims between £20k - £150k.	Major injuries; More than 7 days sick leave – notifiable to HSE	Control in place with no evidence to support	Members begin to be ineffective in role; Members and Executive at times do not work positively together	Local media coverage – long term reduction in public confidence	Late delivery of key objective/service due to the lack of staff; Low staff morale; Poor staff attendance for mandatory/key training
4	Major	Enforcement action; Multiple breaches of statutory duty; Improvement notices; Low performance ratings	Uncertain delivery of key objectives/loss of 0.5 – 1.0 percent of budget; Claims between £150k to £1m	Death; Single fatality	Partial control in place with no evidence	Members raise questions to officers over and above that amount tolerable; Strained relationships between Executive and Members	National media coverage with key directorates performing well below reasonable public expectation	Uncertain delivery of key objective/service due to lack of staff; Unsafe staffing level or competence; Loss of key staff; Very low staff morale; No staff attending training
5	Catastrophic	Multiple breaches in statutory duty; Prosecution; Complete system changes required; Zero performance against key priorities and targets	Non delivery of key objective/loss of >1 percent of budget; Failure to meet specification/slipp age; Loss of major income contract	Multiple deaths; More than one Fatality	No control in place	Internal issues within parties which prevent collaborative working; Que from members shift resources away from corporate priorities	National media coverage, public confidence eroded; Member intervention/action	Non-delivery of key objective/service due to lack of staff; Ongoing unsafe staffing levels or competence; Loss of several key staff; Staff not attending training on ongoing basis

Risk Rating – Likelihood

	Likelihood	Likelihood Descriptors	Numerical likelihood
1	Rare	May occur only in exceptional circumstances	Less than 10%
2	Unlikely	Do not expect it to happen/recur but it is possible it may do so	Less than 25%
3	Possible	Might happen or recur occasionally	Less than 50%
4	Likely	Will probably happen/recur but it is not a persisting issue	50% or more
5	Very Likely	Will undoubtedly happen/recur, possibly frequently	75% or more

Capacity to Manage

Capacity to Manage	Description
Full	Full – all reasonable steps have been taken to mitigate the risk and are operating effectively. The cost / benefit considerations on implementing additional controls have been considered and no additional actions are proposed.
Substantial	Substantial – there are sound arrangements to manage the risk with some scope for improvement. Arrangements have had a demonstrable impact in reducing either the likelihood or consequence of the risk.
Moderate	Moderate – there are a number of areas for improvement in arrangements that would help to demonstrate effective and consistent management of the risk.
Limited	Limited – there are significant areas for improvement in arrangements that would help to demonstrate effective and consistent management of the risk.
None	None – there are a lack of clear arrangements in mitigation of the risk.

t review date: 7 February 2018 Inherent Risk Rating Residual Risk Rating												
f Risk Owner	Delegated Manager	Risk	Potential Consequences	Likelihood	Impact	Overall Risk Rating	Capacity to Manage Risk	Existing Controls	Likelihood	Impact	Overall Risk Rating	DoT (up = increasing risk) Proposed Actions/Comment Date Completion Vision Date
Andrew Small	Strategic Board	Fail to achieve the Medium Term Financial Plan. Annual sector budgets are not delivered.	Failure to meet statutory obligations and business objectives; Pressure on budgets increase; Inefficient and ineffective use of resources; Poor publicity and reputation damage; Inability to meet the demands of the future and ensure continuous improvement of services.	4	5	20	Moderate	Balanced MTFP to 2021/22 (approved Feb18). Strategic Board monitoring the budget; regular reporting through Cabinet. Quarterly financial digest. Budget managers review cost centre reports.	2	4	8	Developing corporate & sector budget dashboard to facilitate reporting. Apr-18
Andrew Grant	Strategic Board	Organisational culture does not enable the strategy (Connected Vision, Connected Knowledge & commercial targets). Behaviour framework and Values are not embedded. Lack of clarity on AVDC "Brand" and what a "Commercial Culture" means.	Failure to achieve strategy, lack of staff commitment to implement change, poor morale & performance.	4	3	12	Moderate	Behavioural Framework used for candidate selection. REACH performance development becoming embedded. Employee Relations - Collaboration and healthy challenge with trade union and staff representatives and challenges addressed in partnership. Wellbeing -Outplacement scheme implemented. Coaching programme in place.	3	3	9	1.Regular staff comms from Directors to be re-established to engage on corporate vision and direction (first Feb18). 2.People & Culture Strategy in development - due Mar18. 3.REACH topic tasters running through Jan/Feb. 4.Connected Working Strategy development is progressing and reflecting feedback from staff. Workstreams are being identified and then priority will be determined. 5.Procuring new HR system which will address user and reporting issues (go live Oct18). Mar 18 Feb 18 Feb 18 Jul 18
Andrew Grant	Maryvonne Hassall	Failure to deliver the Connected Knowledge Strategy and achieve the Council's Digital objectives. Lack of alignment to wider strategic objectives.	operational - New systems lack robust business processes and controls; poor integration between systems; failure to comply with GDPR and other legislative requirements exposing the Council to potential breaches; Data sharing of personal & sensitive information, cyber risk. Financial - VFM & unbudgeted costs Reputational - damage to reputation and standing as a "Digital Council", relationship with suppliers,	3	4	12	Moderate	CK Strategic Board set up to ensure alignment and oversight (Sept 17). Funding agreed for 2018/19 Programme governance arrangements, steering group, regular reporting to CAVDC Board	2	4	8	Customer & Innovation
Andrew Grant	Strategic Board	Portfolio of commercial (profit generating/cost recovery) activities and opportunities fails to produce the return on investment needed to support a sustainable Council.	Failure to meet statutory obligations and business objectives; Pressure on budgets increase; Inefficient and ineffective use of resources; Poor publicity and reputation damage; Inability to meet the demands of the future and ensure continuous improvement of services.	4	3	12	Moderate	"Commercial Oversight" group established to monitor activity and income. Income and costs included in budget and monitored.	2	3	6	SEED business plan for 18/19 and strategy in development. New Similar approach to be followed for other commercial activities. Mar-18
Andrew Small	Teresa Lane	Fail to deliver the Commercial Property Investment strategy and achieve planned return on investment.		4	4	16	Limited	Property Investment Strategy approved by Cabinet Sept 17			ТВА	Work has started to develop processes to deliver the strategy. Assessment will be updated as the team and processes develop.
Andrew Small	Andy Barton	AVE & AVB) fail to achieve the Council's	Inability to achieve expected distribution from the partnerships and grow AVDC's investments; security of loans. Satisfaction/relationship with existing customers/community deteriorates; Reputational damage to Council and Members if high profile ventures fail; negative impact of "commercial" decisions on Council's wider strategic & community objectives.	4	4	16	Moderate	Information to be included in Qtly Digest to reflect all investments & performance. AVDC role of Corporate Commercial Strategy Manager appointed to ensure oversight/coordination of commercial activities. AVE - AVE 18/19 business plan went to Scrutiny & Cabinet Jan18. Robust challenge and stretch targets to deliver. Held Risk Workshop with AVE (Jan17) and developed risk register. Independent legal advice taken on Members' Agreement. Partnership Agreement in place, business plan process in place and plan subject to scrutiny and cabinet approval. AVDC representatives on AVE abreast of issues. On-going monitoring and monthly meetings taking place. Asset Managers have been directly advised of performance concerns. AVB - Governance Audit Mar 17 and agreed actions.	2	3	6	AVB - sale of AVB business completed 30.12.17. Internal audit in progress in accordance with Council motion (6.12.17). Terms of reference has been agreed with Group Leaders and full report to Audit Committee. VC - Jan18 Cabinet approved Board recommendation to place Company into dormancy and transfer operational activities to AVDC. Activity will be absorbed into SEED and reported with standard budget processes. AVE - Cabinet approved business plan Jan18. Internal audit review in 2018/19 during which any lessons learned from AVB review will be considered.
Tracey Aldworth	Isabel Edgar Briancon	Waste Transformation Project fails to deliver commercial, customer, H&S, Environmental objectives.	Inability to deliver services to public; death or injury to public or staff; regulatory fines; criminal prosecution or civil litigation; reputational damage; financial cost.	5	4	20	Moderate	Programme of works to March 2019 mapped out. Dedicated programme manager. Monthly Programme Board oversight; quarterly updates to Strategic Board	2	4	8	Operations H&S officer appointed and due to start February. Feb-18
Andrew Small	Isabel Edgar	Fail to manage and deliver major capital projects on budget and to time - The Exchange & Pembroke Road redevelopment	Costs exceed budget; damage relationships with future/existing tenants; Reputation damage	3	3	9	Substantial	Major Capital Projects Member group – Highlight reports, challenge from legal, finance and risk; Project teams with external contractors in place with established governance processes for Exchange Phase 1 & Pembroke Rd.	2	3	6	Review governance arrangements if and when Exchange Phase 2 starts to ensure still adequate
Strategic Board	resa	Fail to recruit Technical Professional Specialists (Planning, IT, Property). Reliance on use of consultants / agency and not effectively managed.	Impact on service delivery; Increase in staff stress levels; financial cost of agency staff.	5	3	15	Moderate	Active recruitment ongoing with a range of strategies. Use of contractors to cover permanent vacancies. Contractor costs are monitored.	3	3	9	Currently have 7 technical vacancies that we haven't been able to recruit, 5 of which are Planning. Range of actions being taken: Recruitment, Graduate Fairs, review of reward packages Exit strategies for consultants. P&C involvement in consultancy contract extensions. IR35 review group established to monitor ongoing compliance. April 18
Tracey Aldworth	Will Rysdale	Fail to deliver a sound Vale of Aylesbury Local Plan; Strategic partner objections	Opportunistic planning applications; Loss of local control; Government send in own planning team; Loss of New Homes Bonus.	3	3	9	Moderate	VALP approved by Council 18 October. Project manager in place. Weekly action plans and progress monitoring. Regular engagement and communication with CLG to discuss timeframes. Early engagement of QC. Support from the Planning Officers Society; Advice from Planning Inspectorate; Working with the Bucks Planning Officers Group.	2	3	6	Submission planned for Feb 18. On target subject to Inspection

Ref Risk Owner	Delegated Manager	Risk	Potential Consequences	Inhe Likelihood	erent Risk Ra	Overall Risk Rating	Capacity to Manage Risk	Existing Controls	Res Likelihood	sidual Risk R Impact	oting Overall Risk Rating	DoT (up = increasing risk)	Proposed Actions/Comment	Completio Date	Connected Vision
11 Andrew Small	Isabel Edgar Briancon	Health & Safety - Non compliance with Fire and Health and Safety legislation.	Death or injury to public or staff; criminal prosecution or civil litigation; Service stopped; Loss of public trust; Action by Health and Safety Executive or Bucks Fire and rescue, e.g. fine up to £4m, corporate manslaughter charges; Insurance claims/financial loss	2	4	8	Moderate	Revised H&S policy & strategy approved Sept 17. Permanent Corporate H&S Manager appointed. Operations H&S Officer appointed at Pembroke Road (Feb17). Fire Risk Assessments performed for all property (Apr17) and reviewed (Dec17). Strategic Health and Safety Board monitor risk and performance. H&S Committee meets every 3 mnths. Management of contractors procedure in place and training provided. Ongoing training planned throughout 2018	2	3	6		1. Legionella and lone working assessment currently being undertaken 2. Sector Managers to receive IOSH Working Safely accreditation during 2018 to provide competency for carrying out their own risk assessments and risk profiling 3. New M&E service provider selected which will see a more uniformed and monitored approach to pre-planned maintenance and reactive work 4 Part-time H&S advisor appointed to start March18. This completes strengthened H&S Team.	Mar 18 Sep 18 Apr 18 Mar 18	Financially Fit
12 Andrew Small	Briancon (BC) / Will	Fail to plan for a major or large scale incident (accident, natural hazard, riot or act of terrorism). Risk to safety of public & staff. Business interruption affecting the Council's resources and its ability to deliver critical services. Loss of IT due to failure or cyber attack.	Service delivery disruption and impact on the Council's ability to deliver critical services. Reputational damage to the council. Public safety.	2	4	8	Moderate	Community Safety Manager appointed (Apr17) with responsibility for Emergency Plan and Community Resilience. Manager responsible for BC coordination appointed (Aug17). Public Events Management steering group set up & Duty holders established. Increased use of cloud technology, less paper documents. Resilience workshop with Local Resilience Forum to focus on long term response planning. Thames Valley Local Resilience Plan in place, with AVDC representation at District level.	2	4	8	→	 BC - workshop planned for key services to review documents on 6th Feb. Then draw together the corporate BCP that links all the services BCP's together. Public Events Management steering group set up. Review and coordinate all events to assess risk/h&s issues. Events safety Management plan being developed 1st meeting 16th February. EP & BC Steering Group to be established to ensure coordination. First mtg 7 Mar then every qtr 	Mar 18	Community Focused
13 Andrew Small	Andy Barton	Information Governance - Non compliance with legislation, a significant data breach, Inappropriate access, corruption or loss of data.	Exposure of confidential information or corruption of data; Prosecution or fine for statutory breach; Loss of public trust	3	4	12	Substantial	Data Governance Officer appointed May17 with responsibility for DP and info governance. IGG monitors specific risks and has its own action plan. Information Management Strategy has been revised in readiness for GDPR. IGG Workshop on GDPR to raise awareness. Mandatory training; Investigations into data breaches. Periodic data sweep. HB Law supporting GDPR.	2	4	8	→	GDPR readiness assessment undertaken (Oct 17) sets out the roadmap for compliance by May2018. Programme of work started Nov17. Information Asset Register, with identified Information Asset Owners - project has started (Jan18) Dual factor sign in roll-out commenced Oct17. Privacy Impact Assessments for all projects. Ensure due diligence for all suppliers who will be accessing/handling AVDC data	May-18	Financially Fit
14 Andrew Grant	Will Rysdale	Safeguarding – arrangements are not adequate to effectively address concerns about vulnerable adults & children who may be at risk of significant harm. Requirements of "Prevent" are not implemented and applied. Internal processes and controls are inadequate to effectively prevent dangerous individuals from gaining access to opportunities where that may place vulnerable adults and children at harm (e.g. Taxi licensing).	Failure to refer concerns to the appropriate agency for investigation; Damage to reputation; Harm to vulnerable adult or child as a result of failure to refer. Reputational damage to the council should perpetrator of terrorism be living or radicalised within the borough. A known sex offender is not prevented from having access to vulnerable adults	2	4	8	Moderate	Use self reporting template/ RAG framework (S11); Meeting with Chair of Bucks safeguarding board – questions asked about current safeguarding arrangement and recommendations made; AVDC Chairs Community Safety Partnership (Prevent). Check applications for taxi licenses with disclosure Scotland. Mandatory training is in place for all staff. Whistleblowing policy in place and Managing volunteers policy in place. Members training on Prevent (WRAP) (Oct17)	2	3	6		Internal audit of safeguarding complete and actions identified to improved internal controls and processes (May17). When these actions are implemented risk should reduce. Manager awareness session took place 20 Jun17 Internal AVDC safeguarding board re-established with wider membership across all sectors. Mandatory training being rolled out to all staff, with training sessions to be provided to elected members too.	Mar-18	Community Focused
15 Andrew Small	Isabel Edgar Briancon	Failure to manage a major partnership (e.g. LEAP, Enterprise Zones) or a significant council contractor.	Financial Loss; Damage to Reputation; Impact on service provision; Unable to achieve Commercial AVDC objectives.	4	3	12	Substantial	Proforma high and low value contracts T&Cs developed. Contracts register developed and risk assessment of portfolio completed. Contracts & Procurement Manager & 2 officers in post. Silverstone Park Enterprise Zone Infrastructure funding has business rates retention recovery plans in pace.	4	3	12	1	Performance issues with Street Cleaning Contract - Escalated with Contractor, Improvement plan due end Feb, legal advice on contract position 1.Roll out of procurement criteria (includes finance, data, risk assessment etc.) 2.Develop contract management procedures - differentiated for key suppliers to ensure risks are managed. 3.Review of contract register/database (update and standardise) and assign contract owners.	Mar-18	Financially Fit
16 Andrew Small	Andy Barton	Fraud, financial impropriety or improper business practices. Potential for fraud, corruption, malpractice or error, by internal or external threats.		2	3	6	Substantial	Compliance team focus on CT liability, Housing Benefit, Tax Reduction entitlement, exemptions and discounts. New Fin Regs & Procedures update financial controls. Internal audit reviews and oversight of fraud action plan. Fraud Awareness session provided at Manager Training.	1	3	3	\Rightarrow	Fraud polices to be reviewed. Finance processes training to be reviewed	Jul-18	Financially Fit
17 Andrew Small	Andy Barton	Equalities - Decisions taken by the Council do not consider equalities resulting in Judicial Review and other litigation	Reputational risk to the authority and inability to progress with strategic objectives of the organisation; potential cost to the Council if decisions made against the authority.	2	3	6	Moderate	Equalities steering group. Equality Impact Assessments performed. Annual Equalities report to Cabinet Jan18Post restructure, AVDC profile has been reviewed and is broadly consistent.	1	2	2	\Rightarrow	P&C Manager coordinating and setting out action plan	ТВС	y Focused y
18 Tracey Aldworth	Susan Kitchen	Failure to manage and deliver as a qualifying authority the requirements of the SLA for HS2.	Loss of local control, power of qualifying authority status removed or power reverts to HS2	3	3	9	Moderate	Ensuring adequate resources, Working with HS2 and other authorities on changes in managing process.	2	3	6	\Rightarrow	SLA not yet signed but agreed. Challenge in recruiting appropriate planning staff, recruitment in progress.		y Focused
19 Strategic Board		Modernising Local Government agenda: i) fails to achieve an outcome that addresses community needs ii) disruption to service delivery due to resource detraction from day-job and ongoing uncertainty	Loss of key staff; inability to attract staff during time of uncertainty	4	4	16	Moderate	Two Unitary model submitted Jan 17 Ongoing comms to update members and staff. Prep work done to enable timely response to decision.	3	4	12	\rightarrow	No further update on likely timing of decision.		Focused
20 Andrew Grant		Failure to effectively engage with members and the community around the Council's overall vision and strategy.	Poor decision making/decisions based on inadequate information; reputational risk; plans do not address needs.	4	3	12	Limited	Comms strategy, community survey	2	3	6		Project starting around Member engagement (Nov17). "Connected Vision" will be live from 1 Apr. Communications strategy in development.	Apr-18	y Focused
21 Tracey Aldworth	Jeff Membery	Failure to respond to new legislation on Homelessness Duty, enforceable from 1 April 2018. Inability to recruit and train staff in complex new legislation.	Legal challenge / breach; Reputational and political risk; Financial cost; inefficient use of resources.	5	3	15	Moderate	Budget ring-fenced for first 2 yrs. Staff recruitment programme ongoing with P&C support.	3	2	6	New	Recruitment ongoing. Then need for training for existing and new staff in revised duties NB - Universal Credit comes in Sept 2018	Mar-18	Community